



## Excess Hot Water Return Temperature Charge

At District Energy St. Paul, we make every effort to keep our equipment running at peak efficiency to help keep customer costs low. The best way for our customers to assist with this goal is to use energy as efficiently as possible on the customer side of the meter.

Hot water return temperature in excess of 160 °F from a customer's building indicates that a building is not efficiently transferring energy from District Energy to the building. This lack of efficient transfer requires more water to be pumped through the system to deliver the required heating for the building. If you are having challenges with excess hot water return temperatures, it may indicate a problem that needs to be addressed.

The Hot Water Delivery Agreement, Uniform Provisions (Article VIII, Section 8.2) states if the temperature of hot water returned from customer's building heating system to customer's point of delivery exceeds 160 °F during the months of November through March, customer's demand charge for such year may be increased by an amount appropriate to reflect the increased rate of hot water delivered to customer during such time. The charge appears on monthly invoices as an excess return temp charge.

Please contact our team for questions or support at 651-297-8955 or [info@districtenergy.com](mailto:info@districtenergy.com).

## Customer Tools

[Preventative Maintenance Checklist](#)

[Ask the Engineer](#)

[Customer Portal](#)

[Energy Efficiency Program](#)

Hot Water Return  
Temp  $\leq$  160 °F